

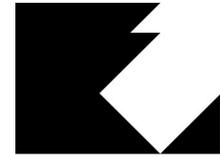
# Welcome

to the student hall of residence 'Giggenhauser Straße 27-33'



Studentisches Wohnen





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# **Weihenstephan IV student hall of residence**

**Giggenhauser Straße 27 - 33  
85354 Freising**

## **Dear Residents,**

We would like to bid you a warm welcome to our student hall of residence 'Weihenstephan IV'!

In this brochure, we have compiled a wealth of information that we hope will help you to settle into and enjoy life in our student residence. If you have any questions or queries, please contact a member of our technical or administrative staff. The contact details of these persons are available on page 4.

We wish you a pleasant and interesting stay in our hall of residence, and of course, a successful course of study!

Yours sincerely,

The Munich Student Union (Studentenwerk München)

## **Important information:**

**Your room/apartment is state-assisted student accommodation, which may not be sublet for purposes of commercial gain. In the case of interest in a sublease, you must acquire prior written agreement from the landlord.**

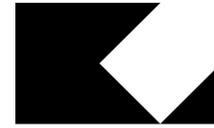
**Non compliance with this regulation will have legal consequences.**

**Studying in Munich:** Helpful information and tips can be found at [www.studentenwerk-muenchen.de](http://www.studentenwerk-muenchen.de)



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# 1 Important contact details

## 1.1 Administration

### Tenant Management

Here you can obtain information regarding all administrative matters, such as rental contract, parking space rental, submission of matriculation certificate (Immatrikulationbescheinigung – IB), extension of rental contract and student self-administration.

Administration Office Olympic Village  
Alte Mensa  
Entrance a, room a2  
Helene-Mayer-Ring 9  
80809 Munich  
U3 Olympiazentrum

Tel.: + 49 89 357135-0 / -20  
Fax: + 49 89 357135-33  
E-Mail: [wohnen-vertrag@stwm.de](mailto:wohnen-vertrag@stwm.de)

#### Opening hours:

Mon - Fri 09.00 – 12.00 h  
Tue + Thu 14.00 – 16.00 h

### Servicedesk

Our Servicedesk is the central single point of contact for all questions regarding student living (e.g. general requests, complaints, general tenant correspondence, etc.).

Servicedesk  
Christoph-Probst-Str. 10  
80805 Munich  
U6 Studentenstadt

Tel.: +49 89 32351-0  
E-Mail: [wohnen@stwm.de](mailto:wohnen@stwm.de)

#### Opening hours:

Mon - Fri 09.00 – 12.00 h  
Tue + Thu 14.00 – 16.00 h

## 1.2 Technical support

### Facility Management

In case of damage in your room, please inform the care-taker by filling out a damage report form ('Schadensmeldung'). This form is displayed in your student residence. In urgent matters please contact the care-taker.

Technical Office Olympic Village  
Alte Mensa  
Entrance a, room a3  
Helene-Mayer-Ring 9  
80809 Munich  
U3 Olympiazentrum

Tel.: see display in your residence  
Fax: + 49 89 357135-24  
E-Mail: [wohnen-technik@stwm.de](mailto:wohnen-technik@stwm.de)

#### Opening hours:

Mon - Fri by arrangement



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### **1.3 Technical emergencies**

For urgent matters (burst pipes, fire etc.) occurring outside of normal office hours, the Munich Student Union runs a technical emergency support service.

The telephone numbers of all emergency services are posted on the notice boards in the entrance hall.

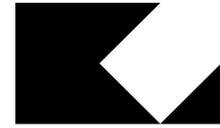
### **1.4 Emergency services**

<b>Ambulance</b>	<b>112</b>
<b>Fire brigade</b>	<b>112</b>
<b>Police</b>	<b>110</b>

#### **Nearest police station:**

Polizeiinspektion Freising (Freising police station)  
Haydstraße 4  
85354 Freising

Telefon: +49 8161 5305-0  
Telefax: +49 8161 5305-109



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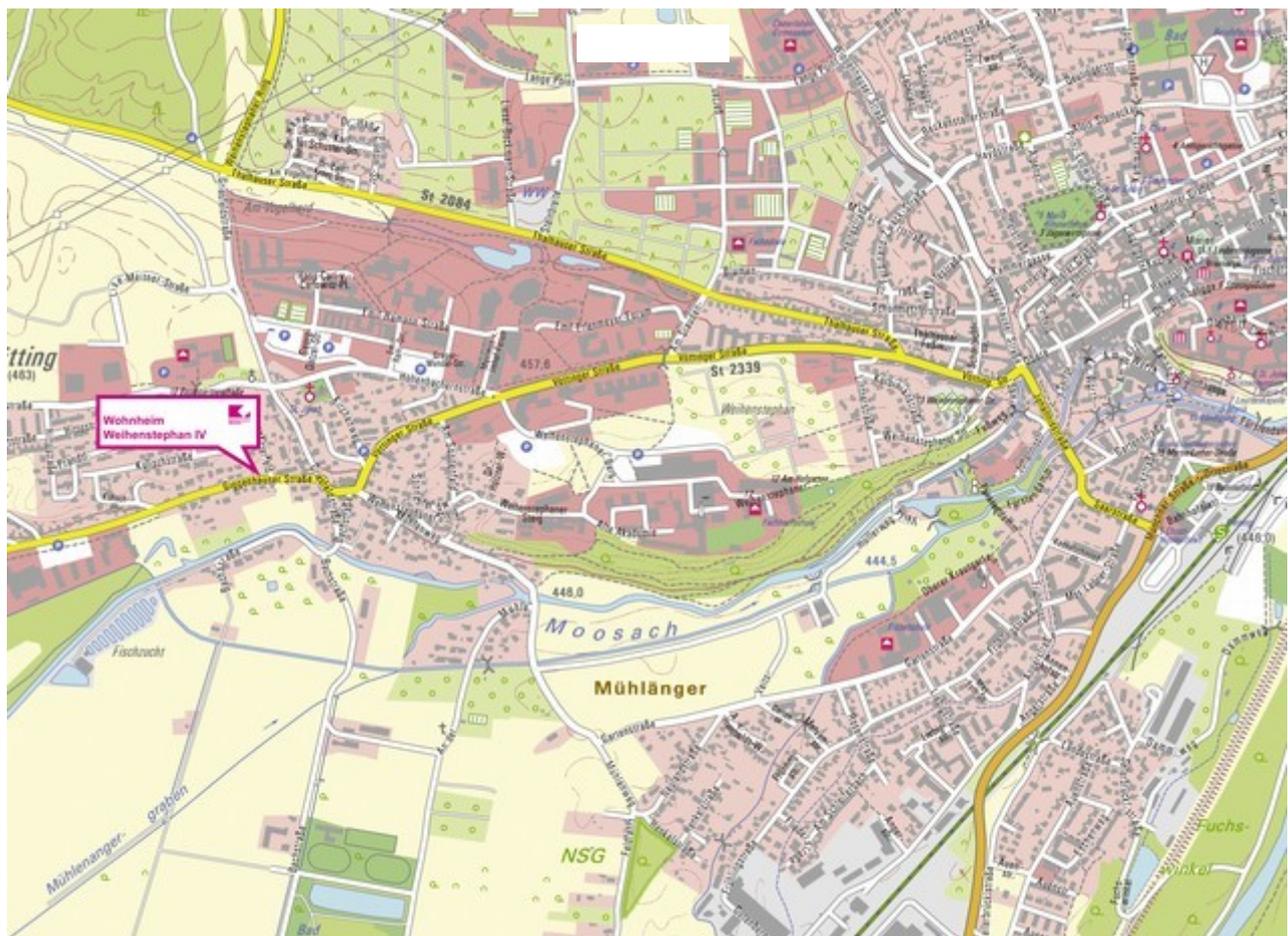
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## 2 Your student hall of residence

### 2.1 Area map, public transport connections, shopping facilities

The Weihenstephan IV student hall of residence is located approximately 1 km away from the TU Weihenstephan campus and 1,4 km away from the Weihenstephan University of Applied Sciences. The Giggenhauser Straße stop of the number 638 bus line is very close by and regular suburban trains (S1) and rail services provide good connections to the City of Munich. Munich airport can be reached in approximately 15 minutes.

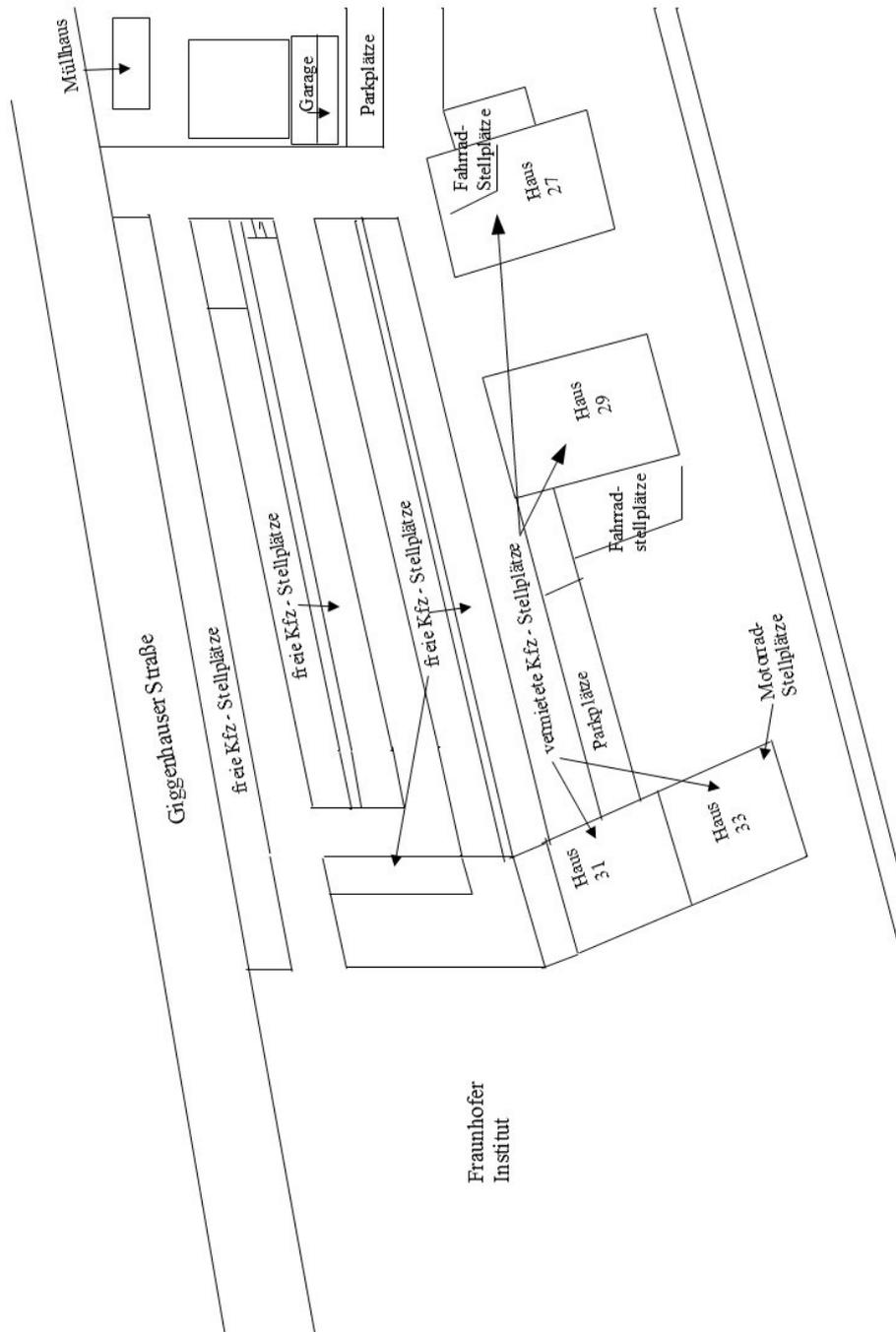
Shopping facilities and banks are available in the near vicinity of your student accommodation, in the part of the city known as Vötting. The centre of Freising can be reached in 15 minutes by bike, and here you will find cinemas, bars, restaurants and a varied program of cultural events. Lakes, the Isar and several beer gardens in the surrounding countryside offer plenty of opportunity to relax and enjoy your free-time.



**Figure 1: Weihenstephan IV area map, Giggenhauser Str. 27 – 33**  
(Map: City of Munich, Measurements Office, [www.vermessung.muenchen.de](http://www.vermessung.muenchen.de))



## 2.2 Overview plan of the hall of residence



### Translation of legend:

Müllhaus = Rubbish shed

Garage = Garage

Parkplätze = Car parking spaces

Fahrradstellplätze = Bike shed

Haus 27 = House 27

Haus 29 = House 29

Fahrradstellplätze = Bike shed

Freie Kfz – Stellplätze = Free parking spaces

Vermietete Kfz – Stellplätze = Rental parking spaces

Parkplätze = Car parking spaces

Motorradstellplätze = Motor bike parking

Haus 31 = House 31

Haus 33 = House 33



## **2.3 Particular features of your hall of residence**

The Weihenstephan IV student hall of residence is the direct neighbour of the Weihenstephan II student hall of residence. Both residences are very popular with students on account of both their pleasant green surroundings at the perimeter of the city and the interaction and exchange that is possible between the neighbouring houses. Of particular interest in this respect are the two large common rooms in Weihenstephan IV, which are big enough to hold parties and stage other events. The nearby TU campus, with its canteen and program of sporting activities organised by the TU, can be reached in a couple of minutes by bike.

## **2.4 Keys, electric door bells, post boxes**

### **Your keys**

Upon moving in, you will receive three keys:

- 2x house keys
  - to your shared flat
  - to your room
  - to the washing machines and dryers room
  - to the rubbish shed
- 1x key to your post box

### **Electric doorbells and post boxes**

Your accommodation consists of single rooms within living groups of two, six or eight (i.e. shared flats), as well as a few apartments. A room number is engraved next to each door bell. The name of the corresponding resident can be read off the list next to the panel of doorbells. Within the shared flats, there is also a separate doorbell for each room.

Name plates are issued and updated by the Munich Student Union. Please refrain from making your own changes to the labels on the doorbells and post boxes.

## **2.5 Reporting damage and repairs**

### **2.5.1 Damage in your room**

If you become aware of damage in your room during your time as resident, please inform the care-taker of this at the earliest available opportunity. Do this by filling out a damage report form ('Schadensmeldung'), which are to be found next to the care-taker's office in the cellar of the house at number 29 Gigenhauser straÙe.

### **2.5.2 Other damages and incidents**

If you witness special incidents (e.g. fire, burglary, vandalism) first make sure to get yourself to safety. Then immediately call the police, fire brigade or an ambulance depending on the incident. In addition please inform the administration office of your hall of residence or the caretaker. In case you



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notice other strange occurrences happening or you become aware of damages other than in 2.5.1 please also inform the administration office/the caretaker as soon as possible.

## **2.6 Television and radio reception, telephone, internet**

### **2.6.1 Television and radio reception**

The house is equipped with a cable connection from Kabel Deutschland. A current overview of the available channels is available at [www.kabeldeutschland.de](http://www.kabeldeutschland.de) (Fernsehen/Senderübersicht).

### **2.6.2 Telephone connection**

All rooms in the house have the makings of a telephone/DSL-connection. These connections can be activated for use with either an analogue or a ISDN telephone. Please be sure to only use the socket labelled RJ 45.

#### **Information concerning telephone numbers in Germany**

Every telephone number in Germany has a dialling code that corresponds to the regional network. The regional dialling code for Freising is 08161. If you are calling from within the same regional network as the number you are dialling, you do not need to enter the regional dialling code. The international dialling code for Germany is 0049 (or + 49). If calling from another country, the international dialling code must be used, and the 0 of the regional dialling code then omitted. For example: + 49 (or 0049) and then 8161 (for Freising), followed by the telephone number.

### **2.6.3 Internet**

Your house has its own broadband (LAN), with access to the Internet via the Münchner Hochschulnetz (MHN) (Munich Universities' Network).

#### **Costs**

LAN usage and administrative costs are included in the charges for running costs paid by each and every resident of the hall, and do not depend on usage. No additional charges are incurred for using the Internet.

#### **Hard- and software for the internet:**

To be able to establish an internet connection, you will require a PC/laptop with a network interface card and a cable connecting this to the connection socket (patch cable). Summarised instructions for configuration of your PC can be obtained from your administrative office (see 1.1)

#### Important:

Right connection socket	('T'):	Telephone
Left connection socket	('D'):	Internet

**This double connection socket must under no circumstances be opened, removed or otherwise tampered with!**

## **2.7 Broadcaster license fees**

In Germany, all radio and television reception devices require a license. This applies to all devices capable of receiving or transmitting radio and television programs (e.g. internet-PCs, televisions, radios and smartphones).



A basic, all-inclusive fee is charged to every flat. The occupant of the flat, i.e. the adult residing here, is liable for this fee. As a rule, every resident of a flat and all persons registered to this address are considered the legal occupants and are thus jointly liable for the fee. In the case of a shared flat, this means that one of the residents is required to submit payment to the ARD ZDF Deutschlandradio Beitragsservice (ARD ZDF German Broadcasting Fee Service) and his flatmates are obliged to pay the relevant contributions to the paying resident. It is not possible within rental law, that the landlord (Studentenwerk) pays the licence fee for the students.

People of low financial means (including BAföG recipients) can apply for an exemption from these fees and cannot be held liable for them.

**For more detailed information, please consult the ARD ZDF German Broadcasting Fee Service website at [www.rundfunkbeitrag.de](http://www.rundfunkbeitrag.de)**

## **2.8 Washing machines and drying room**

A room with washing machines and dryers is located in the cellar beneath house 29 (next to the care taker's office). The washing machines and dryers are owned and maintained by an external firm, and their operation requires that coins be inserted. Your room key opens and re-locks the door to the washing machines and drying room.

## **2.9 Barbecues**

The Munich Student Union has established a barbecuing area for residents of Weihenstephan II and Weihenstephan IV in front of house B of the Weihenstephan II hall of residence (at 25 Giggenhauser Straße). Here you may barbecue in accordance with local regulations until 22.00 h.

Barbecuing in all other areas of your student accommodation (e.g. on roof terraces or escape balconies) represents a significant fire hazard and is therefore strictly forbidden.

## **2.10 Garage space rental / Parking**

Your hall of residence has garage spaces at its disposal that can be rented by students. If you are interested in renting one of these spaces, please contact your administrative office directly (see 1,1 above).

Ample free parking is also available.

## **2.11 Bicycles**

Please park your bicycles in the bike sheds in front of house 29 and nowhere else on the grounds.

# **3 Rules of play for life in shared accommodation**



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### **3.1 Registration with the state authorities ('Einwohnermeldeamt')**

You are required to register your new address with the state authorities (Einwohnermeldeamt). If possible, you should do this within a week of moving into the halls of residence. This must be done at the City of Freising 'Bürgerbüro' (Residents Bureau), at number 1 Marienplatz.

Information regarding the Bürgerbüro and details of opening hours is available at: [www.freising.de/rathaus/buergerbuero](http://www.freising.de/rathaus/buergerbuero)

### **3.2 Submission of matriculation certificate**

To be eligible to live in a Munich Student Union student hall of residence, you have to be a student. Each semester, you are required to offer proof of your student status in the form of your matriculation certificate (Immatrikulationsbescheinigung); commonly known as 'IB'. The semester submission deadlines are as follows:

IB presentation/summer semester:	by the 1 <sup>st</sup> of May <b>at the latest</b>
IB presentation/winter semester:	by the 1 <sup>st</sup> of November <b>at the latest</b>

**Failure to present your IB in accordance with these deadlines will result in termination of your rental contract!**

### **3.3 House rules**

When a lot of people co-inhabit a relatively small space, there are certain rules that need to be observed. This includes showing respect for your neighbours that live in the near-by properties. Please do take notice of these house rules, as they represent an element of your rental contract. A copy of the rules themselves was handed out to you with your rental contract.

### **3.4 Health and safety and fire regulations**

Please keep the doors to the houses, flats and washing and drying facilities locked at all times. We also highly recommend that ground floor windows are kept closed at night and when no-one is home.

Corridors, hallways and stairs serve as emergency escape routes. These must be kept completely clear at all times and under no circumstances should they become blocked by objects such as bicycles, boxes, crates, chairs, bottles, rubbish or shoes etc. For reasons of fire safety, nothing may be stuck to the walls in the hallways or stairwells, or on the doors of the houses, flats or cellars.

As this represents a significant fire hazard, barbecuing at the hall of residence (on roof terraces or escape balconies, for example) is strictly forbidden! An area specifically intended for barbecuing is however available in the grounds (see 'barbecues' below).



### **3.5 Noise**

Proper and appropriate conduct within the hall of residence is basically covered by the house rules. These state that disruptively high levels of noise are to be avoided in the houses and rooms. Renovations work and other loud activities should not be conducted between 12.00 – 14.00 h or before 08.00 h or after 18.00 h, and are not permitted at all on Sundays or public holidays. It is particularly important to keep the house quiet between 22.00 h and 07.00 h.

Despite these regulations, complaints from neighbours living in the surrounding buildings are unfortunately not uncommon and mainly purport to unacceptable noise levels during the night.

**We would thus strongly urge you to please observe the period of quiet time between the hours of 22.00 h and 07.00 h.**

**Of particular importance are the following points:**

- Keep windows shut when holding a gathering in the communal areas.
- Keep the volume of the music down to an appropriate level
- Do not talk loudly in the yard

In addition to observing the regulations regarding quiet-times, please show consideration towards your neighbours at all times. Most of these people go to work every day, and are prevented from getting their well-earned sleep if their student neighbours party loud and late into the night. This, quite understandably, sours relations within the neighbourhood and reduces acceptance of student residences in general.

### **3.6 Cleaning of the hall of residence**

Our cleaning firm is responsible for cleaning the stairwells and corridors of Weihenstephan IV.

The cleaning of **all communally used areas and shared facilities** in the shared flats (kitchens, sanitary facilities, floors, hallways, common rooms etc.) is the joint responsibility of all residents. To help avoid potential conflict, we recommend that all residents of a shared flat sit together to devise a cleaning rota, in which residents take it in turns to clean particular areas of the flat. Be sure to define exactly which cleaning duties the cleaning rota covers.

The cleanliness of your own room/apartment is your own responsibility.

### **Helpful hints for sharing a kitchen**

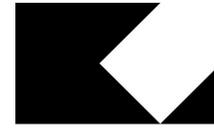
The kitchen is the heart of communal living. It is where people come together and live together. It can, however, quickly become a conflict zone, if residents' understanding of order and hygiene differ widely from one another. We thus offer you the following helpful tips and recommend that these are discussed and agreed upon by all members of the household:

- Put food away as soon as you have finished with it.
- Don't leave unwashed crockery, cutlery or glasses standing around.
- Wipe splashes of food from the cooker as soon as you have finished cooking, otherwise they will become burned on and more difficult to remove.
- Clean up spilt food or drinks and dispose of it accordingly
- Residents are required to take the rubbish out themselves. Take the bin bags regularly to the rubbish containers and don't allow the bins to overflow.
- Clean cupboards, fridges and cookers regularly and throw away anything that is no longer fit to eat
- The kitchen floor must be cleaned regularly – at least once a week.
- Windows and window frames should be cleaned approximately every three months.

As a resident, you are responsible for the cleanliness of the kitchen. If you do not live up to this responsibility, we will be forced to ask our cleaning firm to restore the necessary standards of hygiene in this area. To cover the cost of this, each resident of the house will be presented with a bill. You can thus help to keep your overheads to a minimum, by maintaining certain standards of hygiene and cleanliness in your house yourself.

### **3.7 Mounting personal items**

Please be sure to consult the care-taker before hanging anything up on the walls of your room (e.g. pictures or shelves). Before drilling into the walls it is vital to ascertain whether there are any unseen water pipes or electricity cables.



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### **3.8 Student self-administration and tutors**

Our student halls of residence run both student self-administration and tutor programs. The main job of the house representative is to maintain contact with the student union. He or she should also stay in regular contact with the administrative office, as well as acting as a voice for all the residents. The tutors' job is to promote social contact and communal living within the hall of residence. They do this by organising group activities, where they can draw upon the support of the Munich Student Union Culture Bureau.

Residents elect a house speaker and tutors themselves. They also agree up a statute governing the functions and activities of the student self-administration.

#### **Contact person for the house speaker:**

Studentenwerk München  
Administration office Olympic Village  
Alte Mensa, entrance a, room a2  
Helene-Mayer-Ring 9  
80809 Munich  
U3 Olympiazentrum

Telefon: + 49 89 357135-0 / -20  
Telefax: + 49 89 357135-33  
E-Mail: [haussprecher@stwm.de](mailto:haussprecher@stwm.de)

#### **Contact person for tutors:**

Studentenwerk München  
Culture Bureau  
Leopoldstraße 15, room E019  
80802 Munich  
U2 Giselastraße

Telephone: + 49 89 38196-1513  
Fax: + 49 89 38196-1517  
Email: [tutoren@stwm.de](mailto:tutoren@stwm.de)

### **3.9 Registering parties**

Due to the noise often associated with such gatherings, and possible inconvenience to the neighbours that this may cause, parties may only be held at the weekends (meaning only on Friday or Saturday), and must confirm to certain limitations.

For all parties, the Munich Student Union's agreement has to be obtained by the student self-administration in advance. To do this, please send a timely written application to the technical director of your hall of residence (forms for this application are available from the student self-administration).

The general house rules also apply to parties. These are a component of your rental contract, and state that the time between 22.00 h and 07.00 h is to be kept quiet. Safety regulations also require that the number of persons present at a party be limited to the maximum number allowed in the particular room(s).

The student self-administration or other host is also required to take care of cleaning after the party. This includes both cleaning the rooms in which the party was held and any other areas, for example stairwells and outside areas, which were used in the course of the event.

Any additional agreements made between the Munich Student Union and the student self-administration of particular halls of residence are initially upheld.



## **4 Saving resources**

The Munich Student Union strives towards environmentally friendly conduct in all areas of its work. We want to do our bit towards protecting the essential elements that our very lives depend upon. To do this, we need your help! Everyone can save money and electricity; all it requires is a bit of thought and attention. Proper separation and disposal of waste doesn't only serve to help the environment; it also helps to keep costs down. Last but not least, proper heating and airing also conserves energy.

In the following sections, we provide you with a few tips aimed at helping you to conserve energy and resources. In the appendices section you will find a leaflet with a summary of these tips, which you can keep to refresh your memory.

### **4.1 Waste disposal**

Rubbish disposal comes at a considerable cost, which you pay for as part of your overheads' bills. Taking care to properly separate and dispose of your waste will help to keep these costs down, whilst simultaneously helping the environment. Please read the following information from the City of Munich carefully:

#### **Correct rubbish separation:**

<b>General (non-recyclable) waste:</b>	in the rubbish shed
<b>Organic waste:</b>	in the rubbish shed (please use compostable bags)
<b>Plastics:</b>	in the rubbish shed (please use yellow rubbish bags)
<b>Cardboard:</b>	in the rubbish shed
<b>Paper:</b>	next to the rubbish shed
<b>Glass/old clothing:</b>	next to the rubbish shed

**Please dispose of any other unwanted items or rubbish at the Freising recycling centre (Wertstoffhof).**

Parkstraße 19  
85356 Freising

#### **Opening times:**

Mon	closed
Tues	13.00 - 19.00 h
Wed, Thurs	13.00 - 18.00 h
Fri	08.00 - 12.00 h
	13.00 - 18.00 h
Sat	09.00 - 13.00 h

Further information is available at:

[www.freising.de/rathaus/staedtische-einrichtungen-unternehmen/wertstoffhof](http://www.freising.de/rathaus/staedtische-einrichtungen-unternehmen/wertstoffhof)



## **4.2 Water**

Water is one of our most important resources. Although this may not be immediately apparent to us in Germany, water, particularly drinking water, is not available in unlimited amounts. It is thus important that we use water wisely, and we would ask you to conserve it where possible.

The less water that is used, the easier it is to re-purify the waste water and the less that has to be removed from the environment in the first place. Saving water also saves money.

### **Here are a few tips to help reduce water-usage:**

- Turn the shower off whilst shampooing your hair and washing yourself. Only turn it on again when you need to rinse.
- When washing the dishes by hand, never wash them under a constantly running tap; wash them instead in a basin filled with hot water.
- Use a beaker when cleaning your teeth, rather than letting unused water run down the plug hole for minutes on end.
- Get dripping taps repaired straight away: A tap that drips once every two seconds drips around 800 litres in a year!
- If the tank of the toilet has a leak, be sure to get it repaired and please make use of the short-flush option.

By heeding these tips you can do your part to help conserve water; not to mention their importance in keeping overhead costs down for the benefit of all residents.

### **In order to be able to ensure excellent drinking water quality and reduce the risk of a dangerous build-up of legionella bacteria, we need your help:**

- Twice a week, let all hot water taps and shower heads run until the water reaches 60°C.
- Before setting the desired water temperature for showering, run warm water through the shower head – be careful of scalding!

## **4.3 Electricity**

Everyone can save electricity. It can be as easy as making sure that the light in the hall, kitchen or bathroom doesn't get left on all night; or remembering to turn off the festive Christmas lights at the window during the day or when everyone is asleep.

It also helps to put the PC in its energy-saving mode, when you take a longer break. Check the instruction manual to see how this works. Even doing without a screen saver helps to save power, which concomitantly increases the length of time for which the battery runs.

A general rule applies to all appliances: Turn it off when it's not in use. This also applies to peripheral appliances like monitors, printers and scanners. Anything in stand-by mode is silently consuming energy. Consider whether or not you really need this function with your television, stereo etc.

## 5 Appendices

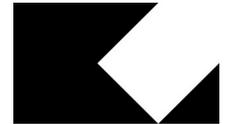
### 5.1 Leaflet concerning conserving/saving resources

#### Help save costs for heating, water, power, and refuse collection

Dear tenants,

In light of an increase in operating costs and for ecological reasons, we would request that you comply with the following tips. In doing so, you make a personal contribution to the responsible use of resources and help lower the operating costs of your hall of residence.

1. Heating	2. Water	3. Power	4. Waste
<p>✓ <b>Heating and airing correctly</b> helps save heating costs and contributes to a good room temperature and air quality.</p> <p>✓ <b>Room temperature</b> The correct room temperature for healthy living is between 18 and 20°C. Curtains and furniture should not be placed directly in front of radiators.</p> <p>✓ <b>Airing rooms</b> Rooms should be aired - even at cold outdoor temperatures - by widely opening the windows for approx. 3 minutes to ensure a good exchange of air. Please turn off the heating when you air rooms. Avoid leaving windows open constantly. This will cause ceilings and walls to cool down. When rooms are aired intermittently, the heat stored in walls and the ceiling is not lost and the fresh air in the room will warm up rapidly.</p> <p><b>Never</b> air your rooms during the heating period by leaving <b>windows tilted</b>. Humidity from the bath, kitchen, or hall should not be allowed into the room.</p>	<p>✓ <b>Showering</b> When shampooing or lathering during showers, turn off the faucet and only turn back on as needed.</p> <p>✓ <b>Tooth-brushing</b> Use a glass of water and do not allow drinking water to flow unused from the tap and down the drain.</p> <p>✓ <b>Washing dishes</b> Dishes should never be washed by hand under running water.</p> <p>✓ <b>Faucets</b> Please have dripping faucets repaired immediately. A faucet that drips every 2 seconds wastes around 800 liters of water per year.</p> <p>✓ <b>Toilet flushing</b> Please watch for leaks from the toilet water tank and use the economy button on dual-flush toilets.</p>	<p>✓ <b>Computer use</b> Switch your computer to an energy-saving mode when you take longer breaks. Please refer to your operating system documentation for details. Do not use screen savers.</p> <p>✓ <b>Turn off equipment</b> As a rule: turn off all equipment when you no longer need it. This also applies to peripherals such as monitors, printers, or scanners.</p>	<p>✓ <b>Packaging</b> Please dispose of food packaging in the containers provided at the supermarket.</p> <p>✓ <b>Waste separation</b> Please separate household waste as stipulated and dispose of and recycle paper, glass, etc. separately.</p>



## **5.2 Instructions for operating the blinds**

In the past, the blinds have unfortunately suffered damage arising as a result of improper use. We would thus ask you to please observe the following when operating the blinds:

The blinds are attached to the restraint via a gearing mechanism and a rod, in such a way that that the blinds come to a stop upon full extension. It is, however, possible to force the mechanism past this point, if it goes unnoticed by the operator. In this instance, the material does roll up around the rod again upon blind retention, but in the wrong direction. This results in damage to the blind.

**To correctly operate the blinds:** In order to avoid unnecessary repair costs, please operate the blinds carefully and do not force the mechanism past the point at which you feel it stop.